



NEW OUTLOOKS CONSTRUCTION GROUP, INC.

Quality Builder/Remodeler

April 11, 2002

State Environmental Services Inc.
P.O. Box 186
Bordentown, NJ 08505

Hi Neil,

Thank-you very for coming out so quickly and pumping out the damaged septic tank. When I saw the bill I felt you deserved a little more money for doing the job so quickly and for the amount of labor and disposal services you provided for us. I'm thankful Ken Giovanelli knew whom to call to get the job done so professionally. We will surely use you in the future if this type of need arises again.

Thanks again,

Greg Fontaine
NOCGI Estimator

Bessie D. Jones

Medford, N.J. 08055

March 8, 2002

Brad Devereux
State Environmental Services, Inc.
P.O. Box 186
Bordentown, N.J. 08505-0186

Dear Mr. Devereux:

I am writing to bring to your attention the professionalism, courtesy and knowledge of two of your employees, Mr. George C. Burch and another gentleman, whose name I did not get, that was with him on January 22, 2002 to perform a septic inspection on the above listed residence.

State Environmental Services, Inc. was called upon to give a second opinion of the condition of the septic system by the previous owner of the property. Since I was the prospective buyer of the property, and it was in my best interest to be present, I was notified of the impending inspection.

Being the perspective buyer and not having any previous experience with septic systems, I had many questions, and of course concerns because of the first "failed" inspection I received. Mr. Burch and the gentleman that was with him that day answered all of my questions, as well as my concerns. They spent approximately one hour explaining details and showing me the "workings" of a septic system.

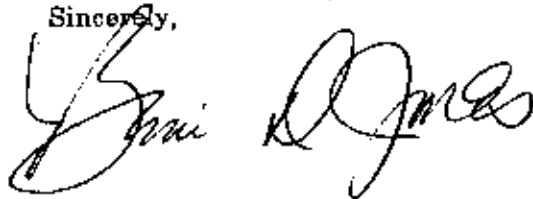
They also went over the first inspection report and had the same findings, but explained to me the pros and cons of the system and the maintenance to keep it in top working order. Not only did they spend the time with me on the day of the inspection, but I also called Mr. Burch on a couple of occasions with additional questions and concerns, and again, he spent a considerable amount of time answering my questions.

I just wanted to let you know how much I appreciated all their help and patience. I was most surprised because technically, they were "working" for the previous owner and not me. Mr. Burch and the other gentleman are truly an asset to your company and because of their knowledge and professionalism, I told them State Environmental Services, Inc. would be the company that I would call to take care of all my septic needs.

If all of your employees are this dedicated and caring of the customers they serve, then there is no doubt that State Environmental Services, Inc. will experience continued success and growth.


Please see that copy of this letter be delivered to the Mr. Burch's co-worker. Thank you very much.

Sincerely,

A handwritten signature in cursive script, appearing to read "Bessie D. Jones".

c. George C. Burch

Cathy J. Conte


Brownsburg, IN 46112

George C. Burch
State Environmental Services
328 US Highway 206
Bordentown, NJ 08505-4504

Dear George & Neal:

Well, howdy from the heartland! I bet you thought that I'd forgotten about you two. No, never - I think of you guys every time I do four loads of wash in one day and then run the dishwasher and take a shower at the same time. I look back on our years in Pemberton as an amusing dream and am grateful that those years are over. When we got our first water/sewer bill, I didn't even blink -- \$41.98 for the month of August (about \$20 for each).

Settlement and the move went off with only a few bumps in the road. The boys have settled into school and seem happy. My older son is contented and comfortable here. The younger is taking a little longer to become acclimated, but he hadn't reached Pemberton's fine Middle School yet and hadn't had to deal with the delightful cherubs there. I'm not sure that they are more academically advanced here, but the facilities are better, the kids are nicer and the days aren't wasted in dealing with discipline problems.

The enclosed article is what prompts this letter. It ran in yesterday's Indianapolis Star and nearly made me ill to read it. Fortunately, we're in the county directly west of Indianapolis, but it is something to think about if we ever have to relocate again. I think I'd lobby hard not to move into a house with a septic system again.


Well, gentlemen, thanks again for all your help in getting us out here. And if you're ever in the area or even passing through, don't hesitate to stop in and say hello. We wish you continued success in you chosen field.

Smilingly,



Cathy J. Conte

Formerly of:


Pemberton, NJ 08068

Thanks to all of you for helping us out. We really appreciate all of your help. We are very grateful. Finally Everything is complete.

Thank you
Neil + Rickard Orker

16 April 2001

Dear Sirs;

Enclosed is the [redacted] balance d
still owe you from the March 28
inspection & pumping. Thank you
very much for such friendly
and efficient service. I'm looking
forward to using your companies
services in the future.

Sincerely

Mrs. Baldwin

[redacted]
Brewers Mill NJ

08015-1502
[redacted]

Invoice # [redacted] dt 3/28/2001